

Shipping Instructions

Parallex BioAssays offers microarrays scanning services and full testing services in our laboratory. Our team of highly experienced scientists will provide you with complete custom analysis of your data in a short time. To obtain a service quotation, contact us at info@parallexbio.com, indicating the number of samples, sample type, and the desired SnapChip.

Complete Analysis Services

Samples to be shipped need to be frozen as soon as possible after collection and placed into labeled vials. It is preferable to send double the volumes needed for a test (i.e. two times 60 µL per sample at final dilution), just in case the experiment needs to be repeated. Samples must be free of infections (HIV, Hepatitis B, or other communicable viruses) and should be sent on dry ice on Mondays through Wednesdays using overnight shipping. Note that we are not responsible for unfrozen package due to shipping issues.

Please fill out the Complete Analysis Services Form and include a printed copy with your shipment. When you send your samples, inform us by E-mail (info@parallexbio.com) and include a tracking number for the shipment as well as an electronic copy of your Complete Analysis Services Form.

Shipping Address:

Parallex BioAssays Inc.
740, Dr. Penfield Avenue, Room 6500
Montréal (Québec) Canada
H3A 0G1

Scanning Services

Already processed slides can be shipped directly to our lab for scanning and data analysis services. After the experiment, simply place assay slides in the Parallex BioAssays double red mailer and send them in a box or padded envelop. We recommend shipping on ice as soon as possible despite immunoassays being relatively stable. Note that we are not responsible of broken slides during shipping.

Please fill out the Scanning Services Form and include a printed copy with your shipment. When you send your samples, inform us by E-mail (info@parallexbio.com) and include a tracking number for the shipment as well as an electronic copy of your Scanning Services Form.

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